GETTING STARTED WITH NETTUTOR

NetTutor is an online, on-demand tutoring service that is available to all MATC students through MATC’s Tutoring Services department. NetTutor can be integrated with your course in Blackboard to support student learning and comprehension of specific subject areas, including formatting documents in MLA and APA format.

- NetTutor consults with MATC to outline how tutors will interact with your students. In this way, faculty have the opportunity to customize NetTutor to ensure it will help students succeed.
- All NetTutor tutors are U.S. educated, trained tutors with prior teaching and/or tutoring experience and perform online tutoring services from a single U.S.-based facility.

For additional information about NetTutor, please see the NetTutor FAQ and training videos.

HOW DO I ADD THE NETTUTOR TOOL TO MY COURSE?

Instructors may add a single-sign on link for their students to access NetTutor from within their courses in Blackboard through this process.

1. Navigate to your course in Blackboard and have Edit Mode turned on.

2. In your course menu, create a new Content Area button called NetTutor.

3. Click on the new NetTutor button and use the Build Content menu to create a link to NetTutor.

   a. PLEASE NOTE - When creating the NetTutor link, do not add text to the “Description” text-field - doing so may cause the link to break. We recommend creating an Item above the link to provide students with instructions.

HOW DO STUDENTS USE NETTUTOR?

Once you have placed a NetTutor link in your course, students simply click on the link to automatically sign into NetTutor and access tutoring services.

WHO DO I CONTACT FOR QUESTIONS AND SUPPORT?

In partnership with the MATC Tutoring Services
Students and faculty must contact the *NetTutor support team* directly by using the [NetTutor Customer Support Request Form](#) or calling NetTutor support at 1 (813) 674-0660, option 3 or extension 204.

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